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| --- | --- | --- | --- | --- | --- |
| **TEAMS’ DETAILS – OLIVIA’S PART**   |  |  | | --- | --- | |  |  | | 🞂 | Century Solutions  07 September 2015  Team 86  2 George Street  Brisbane QLD 4000  Australia | | Vicious & Delicious  Team 85  Eric Briese | 08742197  Andrew Cooper | 08911762  Jack Christoffels | 09164057  Lachlan Gepp | 09164022  Elizaveta Konovalova | 09264205  Olivia Ward | 08847410 |

RE: Property Management Website Presentation

Dear Century Solutions Team

We are writing this letter to notify you of our thoughts and feedback regarding the presentation of your property management website, *David’s Property Rentals*, which you presented to us on Thursday, September 3rd.

**PREPAREDNESS – OLIVIA’S PART**

In regards to your preparedness, all members of the Century Solutions team were present and prepared for the demonstration of your property rental website. [CLIENT TEAM DEMONSTRATION]. [TEAM WORK]. [FEEDBACK].

**EXPECTATIONS – OLIVIA’S PART**

In regards to our expectations, you had delivered [?] of your [?] user stories agreed to from the second sprint plan, including [COMPLETED USER STORIES]. However, you deviated from the sprint plan as you have not yet completed [INCOMPLETED USER STORIES].

The [?] user stories that have been delivered passed/did not pass? all the acceptance criteria we had set in previous meetings. [CONFIDENCE].

[RECCOMENDATIONS].

*David’s Property Rentals* does/does not? deliver business value, [REASONS].

**TECHNICAL – JACK’S PART**

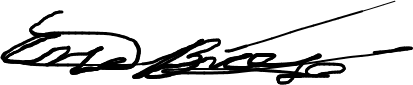
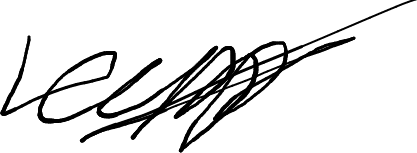
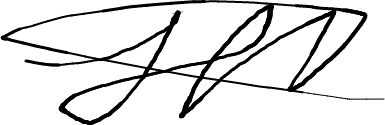
When concerned with the technical aspects of the website, the presentation was delivered at an appropriate level of detail for all members. First, a foundational explanation of the technical aspects had been defined, followed by an in-depth explanation using more technical terminology. This made it very clear for all relevant audience members to understand the reasoning behind the choices made. Additionally, it is clear that the technology stack chosen at the start of the project was the correct choice. Your team is comfortable using the various technologies and there were only a small range of minor errors and bugs present in the website, which have been promised to be relatively easy fixes. Despite these bugs, the presentation was easily continued and all major aspects of the website functioned as expected. The only major defect that would have relevant feedback is in the Reschedule Inspection story, where a user may book their starting time to be after the ending time. Overall, the technical aspects of the product are exemplary and promise an excellent Release 2.

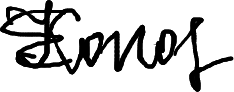
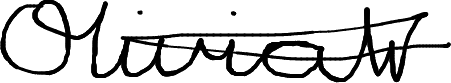
**PROFESSIONALISM – JACK’S PART**

The presentation was presented in a semi-formal manner, much like the end of the first sprint, which fit the requirements. Everything was explained fluidly with no major moments of silence, and all explanations of the product were either perfect or near enough that there was hardly anything to improve upon. All aspects of the product were explained in enough depth for all audience members to understand, and any questions inquiring further about the product were answered fluidly and appropriately. While the presentation did flow smoothly, it appeared to be an ad-hoc presentation due to the few periods of time where members of your team would have to pass on the role of speaker to explain more technical aspects of the website. However, this serves as a benefit to the presentation as it was designed to be semi-formal, and being flexible with your team allowed for many questions to be asked when they arose. The team also showcased the product's features with confidence and clarity, and the few times that errors would be present, an explanation was provided for the error and then followed up with either questions or the next part of the presentation. All members of the group had input into the presentation when their major contributions to the website were showcased. Overall, the professionalism of the presentation was excellent and there were very few flaws.

**CONCLUSION – OLIVIA’S PART**

Overall, we are dissatisfied/satisfied? with the performance of Century Solutions. We encourage you to take the feedback and suggestions mentioned in this letter on board and we look forward to seeing the finished product of *David’s Property Rentals* in the coming weeks.

Kind regards,



Eric Briese Jack Christoffels Andrew Cooper Lachlan Gepp Elizaveta Konovalova Olivia Ward

Vicious & Delicious

07 September 2015